ASSESSING ISLAMIC INFORMATION QUALITY ON THE INTERNET: A CASE OF INFORMATION ABOUT HADITH

Nor Shahriza Abdul Karim and Norzelatun Rodhiah Hazmi
Kulliyyah of Information and Communication Technology
International Islamic University Malaysia
e-mail: shariza@iiu.edu.my

ABSTRACT

The convenience of the Internet in providing access to a vast amount of information about Islam is no longer deniable even among students and faculties in Islamic Studies. The Internet has been regularly used by this category of people to find information about Islam. On the other hand, the issue pertaining to the quality of the information made available on the Internet is very transparent. In Islam, it is indeed very important that any fatwa and any scholarly works on Islam should be based on original and reliable sources of information. The question is if the Internet is continued to be one of the major source of information and reference for Islamic Scholars, how do they assess its quality? How do they justify its use? In what manner do they utilize the information? Using a case study approach with qualitative data gathering technique, this study was conducted to understand the use, perceptions, and opinions of several postgraduate students and faculty members in a faculty of Islamic Studies at one of the public university in Malaysia, pertaining to information about Hadith on the Internet. The findings indicated that almost all participants have referred to the Internet to get information about Hadith. The analysis of the interviews has revealed the purpose of use, method of assessment used and the underlying issues involved as perceived by the participants.

KEYWORDS: Internet information quality; Information assessment criteria; Website evaluation; Hadith; Islamic Knowledge

INTRODUCTION

The Internet has become a major source of reference for students and academicians alike. The Internet facilitates people with information through millions of websites. Although the Internet is widely used and has become the most effective communication tool and information provider, some limitations can be seen through the questionable quality of the information provided. The accuracy of the information is not guaranteed. People can provide any kind of information as many
Nor Shahriza A.K. & Norzelatun R.H.

as they want on the Internet (Adams & Clark, 2001). On the other hand, there is no law regulating the publication of information on the Internet and no one controls who creates the information or how the information is displayed. It is up to the users to evaluate the information in terms of its accuracy and reliability.

On the other hand, the dependency on the Internet as a primary source of information is growing exponentially. The Internet is observed to be providing information even on matters pertaining to religion and its practices. Millions of websites can be found giving information about religion, particularly on Islam. It is somewhat interesting to find out how such information is utilized especially among scholars in the Islamic field. This study is, therefore, conducted to investigate the perception and nature of Internet use as a source of information for scholars in searching for information about Hadith, one important component of Islamic knowledge.

THE POSITION OF HADITH IN ISLAMIC KNOWLEDGE

In Islam, knowledge is divided into two types; Islamic and Worldly knowledge. Islamic knowledge is derived from two important sources, namely, Al-Quran and Sunnah (also known as Hadith). For Muslims, both are very important and are considered as guidance in leading to the right path (Al-Qardhawi, 2000). Another broader categories of Islamic knowledge are Ahkam (Syariah), Muamalat and Munakahat, and Akhlak.

Al-Quran is the first source of knowledge in Islam. Whoever holds it and follows its teaching is promised to be in a straight and right direction. The verses could not be changed or re-made by any creatures in this world. Allah has stated that He will preserve Al-Quran from any alteration until the end of the day (The Day of Judgment). “We have, Without doubt, sent down the message: and we will assuredly guard it (from corruption)” (15:9).

Hadith literally comes from the Arabic word HADATHA means "story" and "news." Technically it is any word, deed, approval, and physical or moral description attributed to the Prophet, whether truly or supposedly even the moves and rest in the awakening or sleep (Waheed, n.d.). Most of writers who have written on Hadith showed that there were strong agreements on what a “Hadith” is and its categories according to the reliability and memory of the reporters (Al-Mubarak, 1983; Ibn Kathir, 1987; Ibn Salah, 1978). Hadith has been categorized into Hadith Sahih,
Assessing Islamic Information Quality on the Internet

Hasan, Da’if, and Maudu’. Each category of Hadith is defined as follows (Hasan, 1994, p. 49):

1) *Al-Sahih* (Authentic). Literally means the Arabic word ‘*Sahih*’ (authentic) and it is an antonym of ‘*Saqim*; which means to be genuine, to be true. Technically it refers to the Hadith whose chain of narrators is carried by truly pious persons who have been distinguished by uprightness and exactitude with freedom from eccentricity or blemish.

2) *Al-Hasan* (Good by its own virtue). Literally refers to the Arabic word ‘*Hasan*’ (good and beautiful). It is a descriptive adjective derived from *al-husn* (goodness and beauty). Technically it is a Hadith whose persons who carry its narration have been reported to be less pious than persons reporting Hadith Sahih, without eccentricity or blemish.

3) *Al-Da’if* (Weak). Its Literal meaning comes from the Arabic word ‘*Da’if*’ (weak). It is opposite to the word ‘*Qawi*’ (strong). Weakness is either factual or abstract. What is meant here is the abstract weakness.

4) *Al-Maudu’*: Al-Dhahabi defines Maudu’ (fabricated, forged) as the term applied to a Hadith, the text of which goes against the established norms of the Prophet’s sayings, or its reporters may include liars.

The first two grades of Hadith are acceptable and are practised by Muslims. The third one is unacceptable but can be practised if several conditions are achieved, for example as long as it does not contradict with the ‘Akidah Islamiyyah or Islamic doctrines. On the other hand, Maudu’ Hadith is considered unacceptable in any condition. This is because the Hadith goes against the established norms of the Prophet’s sayings, or some of its reporters were not reliable. We can also recognize that a Hadith is Maudu’ by examining the external evidence related to the discrepancy in the dates or times of a particular incident.

Hadith performs significant tasks in explaining some words and statements contained in the Quran and it is used to specify the general meaning of the Quran, for example how to pray and how to take ablution. Therefore, Muslims have to follow both of them due to their complementary nature. The Quran did not explain in greater detail how the followers could practice the religion (Al-Qardhawi, 2000). In this regard, it is crucial that Muslims be made aware of the authenticity of both sources of Islamic knowledge, particularly Hadith.

In order to ensure its authenticity, scholars of Hadith have taken some actions and several factors into consideration. The area of knowledge in Hadith is called ‘Ulum
af-Hadith or Science of Hadith. Several conditions were set to categorize Hadith into four categories: Sahih, Hasan, Da’if and Maudu’. One important condition is on the Rawi (narrators of Hadith) and the factors that cause Da’if in a Hadith.

The authenticity of Hadith depends on the reliability of its reporters, and the linkage among them (Hasan, 1996). A Hadith may be considered less authentic in quality if the chain of narrators is interrupted, if there is an apposition by a lesser authority to a more reliable one or a text is found containing a vulgar expression, if there is an unreasonable remarks or obviously-erroneous statement, if an expression or statement is proven to be an addition by a reporter to the text, and if there is a hidden defect found in the text of a Hadith. Special exception is given to Hadith narrated by Bukhari and Muslim. Scholars had agreed that their “Sahih” are considered as the most reliable sources of knowledge after Al-Quran.

PROBLEM STATEMENT

There are ways through which the quality of information in the Internet can be assessed. Among the criteria that have been suggested for evaluating the quality of information on the Internet are accuracy, authority, currency, coverage/purpose, (Brandt, 1993; Kapoun, 1998; O’Neil, 2002; Tillman, 2003; Beck, 2004), comprehensiveness, currency (Williams & Nicholas, 1999) and audience (Adams & Clark, 2001), maintenance of a source, accessibility of a source, cost, copyright, reliability of access and ease of finding sources (Cooke, 1999), usability (O’Neil, 2002), affiliation, stability and organization of content (Lamb, 2004), author identity and objectivity, content and form and appearance (Perry & Schneider, 2000). While many of these criteria have been used to evaluate websites, the issue remains where none of these criteria are applicable for evaluating information about Hadith.

On the other hand, assessment through the content criteria is perhaps the most useful among the criteria suggested in the literature. Such criteria as suggested by Lamb (2004) may include:

a) Does the website contain accurate, high quality content (i.e., interesting, useful resources)?

b) Is the authority of the website clear?

c) Are the content objective, opinions identified, and perspectives balanced?

d) Are authentic resources used (i.e., reviewed materials, established sources, primary materials)?

e) Is the content relevant, useful, and meaningful to the intended audience?
Assessing Islamic Information Quality on the Internet

f) Is the content presented in an efficient and effective manner?
g) Does the depth of content match the varied audience needs (i.e., levels of pages or information beyond the entry page)?
h) Is the content logically organized?
i) Is the writing clear and appropriate for the developmental and reading level of the audience?

The evaluation criteria for a Hadith are different from the criteria mentioned earlier. Al-Shafi’e stated the following requirement in order for a Hadith to be acceptable:

“Each reporter should be trustworthy in his religion; he should be known to be truthful in his narrating, to understand what he narrates, to know how a different expression can alter the meaning, and report the wording of the Hadith verbatim, not only its meaning. Moreover, he should be a good memoriser if he happens to report from his memory, or a good preserver of his writings if he happens to report from them. He should not be a mudallis, who narrates from someone he met something he did not hear, nor should he report from the Prophet contrary to what reliable sources have reported from him. In addition, the one who is above him should be in the same quality, until the Hadith goes back uninterruptedly to the Prophet or any authority below him” (Hasan, 1994, pp. 44-45).

Siddiqi (1996, pp. 72-73) stated:

“In order to check the isnad (the chain of transmitters), it is necessary to know the life and the career as well as the character of the various persons who constitute the various links in the chains of the different isnads. And in order to understand the exact significance of the matn (text), and to test its genuineness, it is necessary to know the meaning of the various expressions used (some of which are rare and out of common use), and also to learn its relation to the text of the other traditions (some of which may be either corroborated or contradicted by it)”.

Given the stringent rules in assessing the quality of a Hadith, it is rather interesting to investigate the nature of use of such information in the Internet by the Islamic scholars and their point of views pertaining to issues related to quality in this new Internet environment. The purpose of this study is to investigate the nature of use,
and perception of the Islamic scholars on the use of the Internet to get information about Hadith. The following are the research questions derived for the study:

a) How do the Islamic scholars use the Internet to get information about Hadith?

b) How do the Islamic scholars assess the quality of the information about Hadith in the Internet?

c) Do their assessment of quality in line with the Islamic verdict of quality for a Hadith?

d) What are their perceptions on the use of information related to Hadith on the Internet?

METHODOLOGY

This study used a case study approach using interview technique for data collection. In this study, the case was the International Islamic University Malaysia (IIUM) and the unit of analysis was a group of participants consisted of 5 academicians and 5 master students from the Faculty of Islamic Revealed Knowledge. All participants were from the Department of Quran & Sunnah and Fiqh & Usul Fiqh. The participants were chosen due to their expertise in Hadith, their level of study, and engagement in research, teaching and formulation of fatwa.

The researchers used the following procedures when conducting the case study. These sequences of the procedures were as follows:

a) Participants were chosen among those who have background and knowledge in Hadith

b) Questions were structurally prepared and pre-tested

c) Interviews were conducted on a one-to-one basis

d) The conversations were tape recorded

e) The recorded data were transcribed into texts

f) The data were analyzed using qualitative approach

Instrument and Data Collection

All questions for the interviews have been constructed to answer the proposed research questions. Prior to the actual study, a preliminary interview was conducted on the Masters in Library and Information Science (MLIS) postgraduate students who had background in Al-Quran and Sunnah as their undergraduate major. The purpose was to ensure that the questions asked were well understood by the
Assessing Islamic Information Quality on the Internet

participants and the time taken for interviewing a participant was reasonable. The design of the interview questions was then adjusted accordingly. In general, all participants had given their full support during the interview sessions. All of them were willing to cooperate despite their busy schedules. Questions designed for faculty members were slightly different from the questions designed for students. The questions were divided into five parts.

The first part of the questions collected demographic information. For faculty members, information such as academic position, departmental affiliation, teaching experience, and courses thought were gathered. While for students, additional information on the level of study and programme majored were acquired.

The second part was to investigate their experience in using the Internet to access information. Questions asked were as follows: How often do you use the Internet? For what purpose do you use the Internet? How do you get information about Hadith? Have you ever accessed the Internet to get information about Hadith?

The third part was questions that investigate the websites that the participants were normally used to find information about Hadith and to determine whether they were satisfied with the information provided. Among questions asked were: If you were to use the Internet, what were the websites? How do you get to know about these websites? Were you satisfied with the information about Hadith on the Internet?

And the fourth part was to discover whether they have ever evaluated the quality of information on Hadith that are available on the Internet and what were their evaluation criteria that they had used. Questions asked were such as follows: If you were to use the Internet to get information about Hadith, how do you assess the quality of the information provided?

For the last part of the interview, participants were asked about their point of views or perceptions on the use of information related to Hadith that are available on the Internet. Among questions asked were: If people were to get information about Hadith on the Internet what would be the issues involved? In your opinion, what is the impact of the Internet in any field of study that involves the use of Hadith? The researcher used a tape-recorder in order to record the data.

Data Analysis
Data analysis was conducted following suggestions made by Miles and Huberman (1984). The process involved memoing (recording reflective notes about what the
researcher can learn from the data) whenever the researcher has ideas or insights; transcribing the data gathered from interviews in which the researcher would type the text (from interviews and memos) into word processing documents; locating meaningful segments; and then coding them into various logical categories guided by the study objectives and research questions. Coding is defined as marking the segments of data with symbols, descriptive words, or category names. Lastly, the researcher summarized the results through an enumeration or counting process, a process of quantifying data, after which the final conclusion can be made (Miles & Huberman, 1984; Lacey & Luff, 2001).

FINDINGS AND DISCUSSIONS

This section presents the results of the analysis from the interviews and discusses the findings accordingly. In general, results are presented in two parts. Part one presents and discusses the background of the participants. The second part discusses the results from the analysis of the interview texts in an attempt to answer the proposed research questions.

The participants comprised five faculty members and five postgraduate students. Out of five faculty members, three were from the department of Al-Quran and Sunnah, and two were from the department of Fiqh and Usul Fiqh. Four had a Ph.D. qualification and one had a master degree. Distribution of faculty members based on teaching experience revealed that all of them had long years of teaching experience. The first respondent has 14 years of teaching experience, second 8 years, third 5 years, fourth 13 years, and the fifth respondent has also 9 years of teaching experience. None of them have taught less than 5 years. All students were from the Department of Quran and Sunnah. Three of them were majoring in Sunnah and the other 2 were majoring in Quran. The first participant was in the 3rd semester, the second and the third participants were in the 1st semester, the fourth one was in the 6th semester and the last participant was in the 2nd semester.

Internet Use

Table 1 shows the distribution of the participants according to frequency of Internet use. The result provides the evidence that all of the respondents have used the Internet at some point. Six out of ten participants were using the Internet everyday. This also indicates that the participants were not only aware about the Internet, but
Assessing Islamic Information Quality on the Internet

were also its frequent users. When asked, they also indicated their independency in navigation and getting information they needed in the Internet environment.

Table 1: Distribution of Respondents According to Frequency of Internet Usage

<table>
<thead>
<tr>
<th>Frequency of Internet Usage</th>
<th>Faculty</th>
<th>Students</th>
<th>Total no. of Respondents</th>
<th>Percentage (%)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Everyday</td>
<td>4</td>
<td>2</td>
<td>6</td>
<td>60</td>
</tr>
<tr>
<td>Three Times a Week</td>
<td>-</td>
<td>1</td>
<td>1</td>
<td>10</td>
</tr>
<tr>
<td>Twice a Week</td>
<td>-</td>
<td>2</td>
<td>2</td>
<td>20</td>
</tr>
<tr>
<td>Sometimes</td>
<td>1</td>
<td>-</td>
<td>1</td>
<td>10</td>
</tr>
<tr>
<td><strong>Total</strong></td>
<td><strong>5</strong></td>
<td><strong>5</strong></td>
<td><strong>10</strong></td>
<td><strong>100</strong></td>
</tr>
</tbody>
</table>

Table 2 provides information about the source of information about Hadith that participants used. All participants used their own collection of CDs for searching information on Hadith. Examples of CDs that they used were al-Maktabah al-AlFiyah li Sunnah Nabawiyah, Al-Bayan Al-Hadith and Shuruh Hadith. Many of these CDs were published by a well-known publisher, Turath (www.turath.com). Seven participants responded that they also referred to books on Hadith. Majority of the faculty members had a completed collection of books on Hadith. On the other hand, nine of the participants indicated that they had used the Internet as one of the source of information. Only one faculty member had never used the Internet to find information about Hadith. It is rather surprising to find out that this group of scholars was indeed also referring to the Internet for information about Hadith.

Table 2: Distribution of Responses According to Sources of Information on Hadith

<table>
<thead>
<tr>
<th>Sources</th>
<th>Responses from Faculty</th>
<th>Responses from Students</th>
</tr>
</thead>
<tbody>
<tr>
<td>Own CDs</td>
<td>5</td>
<td>5</td>
</tr>
<tr>
<td>The Internet</td>
<td>4</td>
<td>5</td>
</tr>
<tr>
<td>Books</td>
<td>3</td>
<td>4</td>
</tr>
<tr>
<td>Lecturers</td>
<td>-</td>
<td>-</td>
</tr>
<tr>
<td>Articles</td>
<td>-</td>
<td>-</td>
</tr>
<tr>
<td>Radio</td>
<td>-</td>
<td>-</td>
</tr>
</tbody>
</table>

Websites Visited

The participants were asked to name the most common websites that they normally visited to get information about Hadith. Table 3 shows a list of websites commonly used by the respondents. Islam Online (www.Islamonline.com) was found to be the most popular website with six participants indicated their experience visiting the
Nor Shahriza A.K. & Norzelatun R.H.

site. Upon investigation, it was found that the website was popular for getting information about Islam and current news and events from the Islamic countries. Information about Hadith can be found in this website through articles and contributions by known scholars. Most of the articles provided proper citations of the Hadith used by referring to their primary sources (such as Tirmizi and Bukhari).

The majority of the websites were published in English. Two websites were owned by the Anti-Hadith groups named Stormloader.com and submission.org. Among the main purposes for the use of the Websites were to assist in teaching, research, thesis writing, and writing assignments. Some indicated their visits as part of their leisure activities. Most of the information about Hadith was found coincidentally as a support to various writings on Islam and the related topics.

Table 3: Lists of Websites Commonly Used by Respondents

<table>
<thead>
<tr>
<th>Names of Websites Commonly Used</th>
<th>Responses from Faculty</th>
<th>Responses from Students</th>
</tr>
</thead>
<tbody>
<tr>
<td>Islam Online (in English &amp; Arabic)</td>
<td>3</td>
<td>3</td>
</tr>
<tr>
<td>Al-Ahkam (in Malay)</td>
<td>-</td>
<td>1</td>
</tr>
<tr>
<td>Al-Iman (in Dutch)</td>
<td>1</td>
<td>-</td>
</tr>
<tr>
<td>Al-Islam.com (in English, Arabic, Malay)</td>
<td>1</td>
<td>-</td>
</tr>
<tr>
<td>Al-Muhaddith (in English)</td>
<td>1</td>
<td>-</td>
</tr>
<tr>
<td>Al-Qardawi (in Arabic)</td>
<td>-</td>
<td>1</td>
</tr>
<tr>
<td>Arabia.com (in English &amp; Arabic)</td>
<td>-</td>
<td>1</td>
</tr>
<tr>
<td>Ar-Raddadi (in Arabic)</td>
<td>1</td>
<td>1</td>
</tr>
<tr>
<td>e-Bacaan</td>
<td>-</td>
<td>1</td>
</tr>
<tr>
<td>Hadith Encyclopedia</td>
<td>1</td>
<td>-</td>
</tr>
<tr>
<td>Islam Today (in English)</td>
<td>1</td>
<td>-</td>
</tr>
<tr>
<td>Islamic Web</td>
<td>1</td>
<td>1</td>
</tr>
<tr>
<td>Salafi.com (in Indonesian)</td>
<td>-</td>
<td>1</td>
</tr>
<tr>
<td>Shaikh Al-Bani (in English)</td>
<td>1</td>
<td>-</td>
</tr>
<tr>
<td>Storm-Loader (Anti-Hadith)</td>
<td>-</td>
<td>1</td>
</tr>
<tr>
<td>Submission.org (in English)</td>
<td>-</td>
<td>1</td>
</tr>
</tbody>
</table>

Although almost all of the participants have accessed the Internet to get information about Hadith, more than half of them were not fully satisfied with the information provided. Various reasons were given to the unsatisfactory feeling. Most of them were due to the content of information provided which were not properly arranged; low relevancy of the information provided, and fear for information inaccuracy and questionable authenticity due to unknown Web host. Some were due to the technicality complications in using the Internet technology and finding the relevant
Assessing Islamic Information Quality on the Internet

information. Many respondents prefer to use the CD version to get more authoritative information about Hadith. The following are some of the participants’ remarks pertaining to their unsatisfactory use of the Internet.

P3: “It takes time to get the relevant information that I need”.

P5: “I think some improvement should be taken into consideration. It is because I faced difficulty in finding a Hadith that I want, difficult to open the pages and Hadith dha’if, maudhu’ and sahih are mixed together. So, these Hadith have to be rearranged and clustered according to its types”

P6: “Not really because I had found some information that were untrue which has been manipulated by some people”

P9: “Not mostly, I prefer to refer more on CDs and books because we do not know the authenticity of the Hadith”

Assessment of the Quality of the Information about Hadith

Participants were asked if they have used the Internet to find information about Hadith, how do they assess the quality of the information available? The analysis of the interviews indicated that all participants were aware of the threat imposed by the Internet. Many of them applied their background in Islamic knowledge to assess the quality of information about Hadith. Eight participants assessed the quality by comparing the information provided in the Internet with the primary source of Hadith either at the Library or from their personal collections. Among the primary sources of Hadith were Sahih Bukhari, Sahih Muslim, Sunan Sittah, i.e. Sunan At-Tirmidhi, Sunan An-Nasai, Sunan Abi Dawud, Sunan Ibn Majjah, Musnad Ahmad and Muwatta’ Malik, and Sunan Ad-Darimi. If a Hadith referred in the Internet was available in the books of Hadith, users could know in which categories the Hadith would fit into, whether it is sahih, hasan, maudhu’ or dhaif. The following were the quotes in relation to such assessment approach:

P1: “I prefer to use primary sources rather than any other sources”

P2: “I always compare the information on Hadith from the Internet with books”
P4: “I believe that for Hadith information, from Al-Islam and Al-Iman websites are accurate because the downloaded information is the same with the printed materials”

P5: “Personally, I think well-known books of Hadith are the very best sources that contain best quality of Hadith. 'Ilm Al-Hadith consists of many other branches of knowledge such as 'ilm Rijal and 'ilm Jarh wa Ta‘dil. In order to check the authenticity of a Hadith one should take all these knowledge into consideration. And this effort is not easy and need a lot of time for searching its quality”

P6: “I have to do things twice. Once I got the information on Hadith from the Internet, I will refer back to the book”

P8: “I like to refer back to the books”

P9: “If there is vague information about the location of the Hadith and from which reporter it was taken, so refer back to the primary sources and CDs”

P10: “I have compared the information that is available on Ar-Radadi with the original books (Sunnah Sittah) and I found it is the same thing”

When in doubt, two participants indicated that they preferred to use the CDs to locate a particular Hadith and test for its authenticity. Other possible alternatives were by getting some assistance from colleagues or fellow lecturers when verifying the Hadith’s authenticity. Other assessment approach was by determining whether the Hadith has ‘Tashkil’ or signage, which were created in order to assist people to pronounce the words correctly and to check the matn (meaning and pronounciation), by evaluating whether the respective website provides good translation and arrangement, and by assessing the quality through takhrij. Evaluation through takhrij is done to investigate the position of a Hadith in its primary sources and to identify its grade, i.e. dhaif upgraded to hasan li ghairih based on the matn and the sanad of the Hadith. Two participants indicated they conducted the takhrij by using the CD (Takhrij Al-Hadith and Shuruh Al-Hadith) or the book (Mu’jam Mufahras li Alfaz Al-Hadith).
Assessing Islamic Information Quality on the Internet

P3: “I look whether the Hadith has the ‘Tashkil’, the translation is ready, in good arrangement and using a simple words.

P3: I also use CDs such as Takhrij Al-Hadith and Shuruh Al-Hadith to know the location of the Hadith and to test the authenticity of a Hadith respectively”

P6: Sometimes, I will takhrij the Hadith by using Mu’jam Mufahras li Alfaz Al-Hadith”

Other assessment criteria for a good website suggested by the participants are: the web hosting is good, the information is well organized, list of contributing scholars is provided, detail information is given about the grade and the narrators, sufficient explanation is given, and the citation is provided.

In general, this finding leads us to conclude that the participants did observe the Islamic verdict of quality for a Hadith. This is shown through their efforts in verifying the accuracy through comparisons with the primary sources, in verifying the reliability of the Web hosts, and in conducting detail examination of the narrators, organizations, citations, translations, and Arabic scripts used.

Perception on the Issues of Hadith on the Internet
In this section, the participants were asked to provide their point of view pertaining to information about Hadith on the Internet. In general, the results indicate that all of the participants have great concern with issues involving the content of the website. Among the content issues include the reliability of the web hosting organizations or individuals, the contributing scholars, the accuracy of the information, the mission of the website host (da’wah or propaganda), the detail elaboration on the narrators and the source of reference, the differences in the institution of Hadith (i.e. Anti-Hadith group), and the reliability of the translation. All of these were believed to be capable of misguiding the users particularly those who have limited knowledge in Islam. In general, all of the Islamic scholars who participated in this study would regard the information provided on the Internet as questionable and need proper assessment as suggested above.
Nor Shahriza A.K. & Norzelatun R.H.

On the other hand, the Internet was also being perceived positively when used for good causes such as providing beneficial and useful information to the users. In other words, it could be used to spread da’wah to all mankind. Some of the participants agreed that the Internet is useful, information can be downloaded easily, it is easy to use and most importantly it is free to be accessed by everybody.

CONCLUSION

This study provides insightful information about the use of the Internet to find information about Hadith from the perspective of the Islamic scholars. The compilation of their opinions allows for the establishment of a set of criteria for evaluation of Information about Hadith. Although the Internet has been used by almost all of the participants in the study, they have collectively agreed that certain criteria need to be applied to ensure that the information acquired is accurate and reliable. Among the important criteria for the novice users who have less knowledge in Hadith were: the need for regular comparisons and verifications with the primary sources; the need to verify the reliability of the Web host; the need to identify the contributing scholars; the need to verify the content through proper citation of the original source and the grading, and the need to consult with more knowledgeable people in the area of Hadith. Other more knowledgeable users may scrutinize the Hadith through takhrīj (detail investigation of hadith in various primary sources to determine its grade), investigate the translation provided, examine the availability of the ‘Tashkil’ (reading aid signage), the matn, and various detail information about narrators (sanad) and the availability of citations from the primary sources.

All scholars agreed that the Internet may impose severe threat to a person’s faith and believes if he/she relies solely from information provided on the Internet. In other words, the Internet should be treated as supplementary instead of as the only information resource available. Novice users need to properly assess information that contains Hadith through the assessment criteria suggested in order to reduce the risk of getting faulty information. The Islamic scholars were not totally against the Internet. Many of them thought of the Internet as convenient, easy to access, and free. The Internet has been seen to have great potential in spreading the word of Islam and through which the Information can reach millions of the world population inexpensively. However, the fear for misguidance and what the misleading information can do to the Islamic Aqidah (faith) might have led them to caution people of its use. Many of them were doubtful of the accuracy of the content, except for when the website is well known to them and to others in similar field, such as Islam Online and Islam.com.
Assessing Islamic Information Quality on the Internet

The users need to be made aware of the importance of getting the correct information about Hadith and the importance of evaluating the quality of any Hadith before consuming the information. This study should benefit the users of the Internet in their assessment of the accuracy of the content. With some guidance provided through the assessment criteria resulted from this study, the risk of using faulty information can be reduced. The recommendation in this study should allow them to make self-assessment and be additionally cautious with the information containing Hadith that they encountered.

The study should also shed some lights on future research in similar areas such as Web evaluation, information quality and content assessments, information studies, Islamic studies, etc. The design of the study should guide novice researcher how to conduct a small-scale qualitative study. Although the study is subjected to various limitations due to high subjectivity in the interpretation, the information compiled from the interview texts should give more interesting insights into how the phenomena of interest occurred. Future study may perhaps be designed using a different method such as quantitative survey for better generalization of the results.

REFERENCES


Nor Shahriza A.K. & Norzelatun R.H.


